



# LVT Click Lock Installation, Maintenance Guide and Warranty

## **WARNING: DO NOT GLUE DOWN THIS FLOOR**

### **Material Storage and Acclimation**

This material must be stored under temperatures in between 30°F to 85°F without direct sunlight. Prior to installation, the material is required to acclimate in a job site at a temperature of 68°F to 77°F for at least 24 hours.

### **Product Inspection**

Please read all instructions carefully before you begin the installation. Improper installation will void the warranty.

Check planks for defects such as color, sheen difference, or chips prior to installation. Check that the channel is clean and free of debris. Planks with visible defects are not covered under warranty once they are installed.

### **Floor Preparation**

The maximum room/run size is 40'x40' (12mx12m).

All surfaces must be clean, smooth, and level. Any floor unevenness of more than 3/16" per 10 feet must be sanded down or filled with an appropriate filler.

Remove baseboard molding if possible. If they are difficult to remove, they may be left in place. Quarter round is recommended to cover the space between the flooring and baseboard.

### **Installation**

It is generally recommended that you install the long side of plank parallel to the long side of the work area.

1. The width of the first row should be approximately the same width as the last row. Measure the width of the room to estimate the width of the last row and cut the first row to make it more symmetrical to the last row if necessary.
2. Pick planks to maintain a random appearance and offset the end line for a better-looking floor.
3. To ensure the decorative surface of the plank is under the trim when installed, remove the tongue on the long side by scoring through the tongue several times with a utility knife until it easily snaps off.
4. Start in a corner by placing the first plank with its trimmed side facing the wall, leaving about 1/8" space to the wall. Hold the new board at an angle of 35° to the previously installed plank to engage the tongue and groove. Continue to finish the first row. Make sure the first row is very well aligned. The planks should be flat to the floor.
5. To start the 2<sup>nd</sup> row, cut a plank to a length so the position of the end line of this plank is at least 6" from the end line of the first plank in the first row.
6. Engage the short side of the tongue and groove joint at the butt end of the boards. Lift the new board at an angle of 35° and push the new plank as close as possible to the previous row. Lower the plank to the floor, locking the end tongue into the end groove of the first plank.
7. Make sure the first three rows are straight and square. It is the base for the whole installation. Repeat steps 6 and 7 to finish the installation.

## **MAINTENANCE**

Use a damp cloth to soak up and wipe spills as soon as possible. Never allow liquids to stand on your floor.

Regularly sweep, dust, or vacuum the floor to prevent accumulation of dirt and grit that can scratch or dull the floor surface. When vacuuming, use the hard floor setting as the beater bar may damage the floor surface. Use mild soap or detergent with a wet mop to clean the floor if necessary. Do not use "mop and shine" product as they may leave a dull film on your floor.

Use Acetone/nail polish remover on a clean white cloth to clean tough spots such as oil, paint, marker, lipstick, ink or tar. For spots such as candle wax or chewing gum, harden the spot with ice and then gently scrape with a nylon or plastic scraper such as a credit card. Be careful not to scratch the flooring surface.

Use furniture protectors to reduce indentation and walk-off mat at the entrance to reduce the amount of dirt brought into your home. Do not use a mat that has a rubber or latex back as they may permanently stain your floor.

## **WARRANTY**

**1) 20 years for residential**

**2) 10 years of light commercial**

### **Product**

LW warrants its click-lock LVT product to be free from manufacturing defects at a specified length of time from the date of purchase as set forth above.

### **Installation**

This warranty covers material and reasonable labor costs if a professional installation was paid for when the floor was originally installed, provided that such floor is installed to the LW installation guide. This guide may be updated periodically. Please check our website ([www.lwflooring.com](http://www.lwflooring.com)) for the most current guide.

### **Manufacturer Inspection Rights and Claims**

LW Flooring shall be allowed a reasonable time to inspect any flooring product claimed to be defective.

### **General Terms and Conditions**

- The liability of the manufacturer under this warranty shall be limited to the actual replacement cost of material and reasonable labor only.
- Incidental or consequential costs associated with the repair or replacement of a damaged flooring product are not the responsibility of LW Flooring.
- New or replacement flooring required to settle a claim is not guaranteed to match the existing installed flooring or retailer display samples.
- The manufacturer is not responsible for matching the flooring to other products, such as cabinets, stair railings, trim, and moldings.
- No other warranties expressed or implied are made including merchantability or fitness for any particular purpose.
- Under no circumstances shall LW Flooring be liable for loss or damage associated with special, indirect, incidental or consequential damages.
- No installer, retailer, agent or employee of LW Flooring has the authority to increase or alter the obligations or limitations of this warranty.

***This warranty shall be governed by, construed, and enforced by the laws of the State of Florida. Buyer or any derivative claimant, hereby irrevocably submits to the jurisdiction of any Florida or Federal Court sitting in Alachua County, Florida over any action or proceeding arising out of or relating to this Warranty or the Products purchased hereunder and agrees that all claims in respect of such action or proceeding may be heard and determined exclusively in any such court.***

### **Replacement/Repairs**

LW Flooring reserves the right to repair any floors and/or to use its own source to obtain an installer for replacement flooring. You are responsible for clearing any items placed over the affected areas subsequent to the original installation. If there is a concern that is covered within the warranty and it does not exceed 5% of the installed floor, LW Flooring will repair or replace the affected planks only. In the event that LW Flooring repairs a floor, this warranty shall remain effective on this floor.

### **Exclusions**

The following are *not* covered by the warranty: Damages due to the use of adhesive or tape on the flooring surface; improper installation; the difference in color between products and samples or photographs; indentation from improper loading, including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors; discoloration; inappropriate end-user activities or abuse; fire and flood; scratches and dirt build-up that require maintenance.

**This writing is the complete and exclusive statement of the warranty and is in lieu of all other express and /or implied warranties. LW assumes no liability for incidental or consequential damages. This warranty gives you specific legal rights and you may also have other rights that vary from state to state. The sole remedy provided herein is the repair or replacement of defective products.**